



April 2012

## Welcome to providerConnect<sup>™</sup>, the service portal for providers!

SSQ Financial Group is pleased to introduce a new electronic service for health care providers, the secure transactional Web site providerConnect<sup>TM</sup> available as of April 1, 2012. We are especially proud to serve the interests of both our plan members, whose claim submissions will be simplified, and health professionals, who will be able to offer a distinctive service to their clients, at no extra cost.

## Stay informed!

In order to stay in touch with you, SSQ will publish newsletters for health professionals (pharmacists, dentists and others) to inform you about various topics of interest or simply to offer services to make it more convenient for you to do business.

In addition to the providerConnect<sup>TM</sup> Web site, you may also visit our corporate Web site at <a href="www.ssq.ca/provider">www.ssq.ca/provider</a>. You will find useful documentation, forms and access to information specific to your profession.

## **Contact Us**

Please don't hesitate to contact our Provider Services if you have any questions about registration for direct deposit, reimbursement of the plan member's portion, participant's coverage or specific features available on providerConnect<sup>TM</sup>.

Our agents are available from Monday to Friday, 8:00 a.m. to 8:00 p.m. (EST), at 1-800-463-6262.

We look forward to serving you!

Provider Services SSQ Financial Group 1-800-463-6262