GreenShield™ Insurance

AUTHORIZATION FORM FOR CUSTOM BRACES

P. O. BOX 1623 Windsor, Ontario N9A 7B3
Attn: EHS Department
CUSTOMER SERVICE CENTRE
1-888-711-1119 or (519) 739-1133

Email: medical.authorization@greenshield.ca

To the Patient: The details requested below are mandatory in order for Green Shield Canada Insurance to determine our liability with respect to this request. For prior approval, please forward this form to the address indicated. A response letter outlining our liability will be forwarded to the patient promptly. Our decision is not intended to interfere with or reflect upon the course of treatment recommended by your doctor. Failure to request pre-approval may result in a denial of your claim.

SECTION I - MUST BE COMPLETED IN FULL BY THE PATIENT / GUARDIAN

Patient Name _____ **Date of Birth** _____ /_____ /_____
YY MM DD

Address _____ **Plan Member ID** _____

_____ **Telephone Number** _____

_____ **Email Address** _____

Do you have any other Group Insurance coverage that may include these services as benefits? Yes ☐ No ☐

If other coverage is Green Shield Canada Insurance, indicate other Plan Member ID: _____

SECTION II - MUST BE COMPLETED IN FULL BY TREATING PHYSICIAN

1) I, as the attending physician, hereby prescribe the following custom brace for the above named patient.
(Please include specifications when available.)

(A) Type of brace: _____

(B) Left _____ Right _____ Bilateral _____

(C) Estimated cost _____

(D) For Power Parallel-Limb Exoskeleton Orthosis: Is the patient able to initiate motion and operate independently? Yes ☐ No ☐

If Yes, please indicate patients' mobility limitations: _____

Note: ***If approved, must be fitted/dispensed by an orthotist or prosthetist.***

2) Condition of patient: Acute _____ Chronic _____

3) Duration of need: Week(s) _____ Month(s) _____ Year(s) _____ Lifetime _____

4) Diagnosis **(Please be specific):** _____

5) Past treatment: Physio **(# of treatments)** _____ Surgery _____ Medications _____ X-rays _____

6) Specify why a custom brace is medically necessary as opposed to a standard brace: _____

_____

7) Was brace shown to patient and costs provided? Yes ☐ No ☐

8) Is prescribed item a replacement? Yes ☐ No ☐

If Yes, give reason _____

9) Has application been made for government funding? Yes ☐ No ☐ Not applicable ☐

If No, give reason _____

10) Is the device(s) and/or medical equipment required:

As a result of a work related injury? Yes ☐ No ☐

As a result of a motor vehicle accident? Yes ☐ No ☐

For sports purposes only? Yes ☐ No ☐

Physician's signature _____ Date _____

Physician's name (please print) _____ Physician's phone number _____

I am authorized by my spouse and/or dependents to disclose and receive information about them that is used for these purposes. I understand that this information may be seen by the cardholder.

By signing this claim form and/or submitting actual receipts, I agree that the information provided is complete and accurate. I understand that the information provided by me to Green Shield Canada Insurance about myself and my dependents, will be used by Green Shield Canada Insurance for claims adjudication and any other services necessary in the administration of our benefits which may include the exchange of information with other parties to administer this benefit claim.

I further authorize Green Shield Canada Insurance to obtain and exchange information with other parties, such as health practitioners or insurers, in order to confirm the accuracy of the submitted claim(s) information. In the event of suspected fraudulent activity pertaining to claims submitted on behalf of myself and/or my dependents, I acknowledge and agree to the disclosure of this information to relevant parties, such as the Plan Sponsor, regulatory and law enforcement agencies.

ALL CLAIMS MUST BE SUBMITTED WITHIN 12 MONTHS OF THE DATE OF SERVICE (unless otherwise stated in your benefit plan documentation).
THE COST, IF ANY, OF OBTAINING THIS INFORMATION IS AT THE EXPENSE OF THE PATIENT/PLAN MEMBER.