

PAYMENT SCHEDULE 2020-2021 FOR PARAMEDICAL CLAIMS

Direct deposit payments are made every two weeks

| Claims Processed | | Direct Deposit Date |
|--------------------|--------------------|--|
| From | To | The date payment is in your bank account |
| December 30, 2020 | January 12, 2021 | January 13, 2021 |
| January 13, 2021 | January 26, 2021 | January 27, 2021 |
| January 27, 2021 | February 9, 2021 | February 10, 2021 |
| February 10, 2021 | February 23, 2021 | February 24, 2021 |
| February 24, 2021 | March 9, 2021 | March 10, 2021 |
| March 10, 2021 | March 23, 2021 | March 24, 2021 |
| March 24, 2021 | April 6, 2021 | April 7, 2021 |
| April 7, 2021 | April 20, 2021 | April 21, 2021 |
| April 21, 2021 | May 4, 2021 | May 5, 2021 |
| May 5, 2021 | May 18, 2021 | May 19, 2021 |
| May 19, 2021 | June 1, 2021 | June 2, 2021 |
| June 2, 2021 | June 15, 2021 | June 16, 2021 |
| June 16, 2021 | June 29, 2021 | June 30, 2021 |
| June 30, 2021 | July 13, 2021 | July 14, 2021 |
| July 14, 2021 | July 27, 2021 | July 28, 2021 |
| July 28, 2021 | August 10, 2021 | August 11, 2021 |
| August 11, 2021 | August 24, 2021 | August 25, 2021 |
| August 25, 2021 | September 7, 2021 | September 8, 2021 |
| September 8, 2021 | September 21, 2021 | September 22, 2021 |
| September 22, 2021 | October 5, 2021 | October 6, 2021 |
| October 6, 2021 | October 19, 2021 | October 20, 2021 |
| October 20, 2021 | November 2, 2021 | November 3, 2021 |
| November 3, 2021 | November 16, 2021 | November 17, 2021 |
| November 17, 2021 | November 30, 2021 | December 1, 2021 |
| December 1, 2021 | December 14, 2021 | December 15, 2021 |
| December 15, 2021 | December 28, 2021 | December 29, 2021 |

Not on direct deposit? Ready to make the switch?

Direct deposit means getting your money back faster (every two weeks versus every four weeks via cheque). It also means not having to wait in line at the bank.

Not sure direct deposit is right for you? Consider this:

- Your banking information is secure
- Funds will never be withdrawn from your account
- If you have more than one location, each office can receive separate payments

Cheque payments are made every four weeks

| Claims Processed | | Cheque Issued Date |
|-------------------|-------------------|--------------------|
| From | To | |
| December 29, 2020 | January 25, 2021 | January 26, 2021 |
| January 26, 2021 | February 22, 2021 | February 23, 2021 |
| February 23, 2021 | March 22, 2021 | March 23, 2021 |
| March 23, 2021 | April 19, 2021 | April 20, 2021 |
| April 20, 2021 | May 17, 2021 | May 18, 2021 |
| May 18, 2021 | June 14, 2021 | June 15, 2021 |
| June 15, 2021 | July 12, 2021 | July 13, 2021 |
| July 13, 2021 | August 9, 2021 | August 10, 2021 |
| August 10, 2021 | September 6, 2021 | September 7, 2021 |
| September 7, 2021 | October 4, 2021 | October 5, 2021 |
| October 5, 2021 | November 1, 2021 | November 2, 2021 |
| November 2, 2021 | November 29, 2021 | November 30, 2021 |
| November 30, 2021 | December 27, 2021 | December 28, 2021 |
| December 28, 2021 | January 24, 2022 | January 25, 2022 |



If you have questions about payments, please contact Empire Life at 1 800 267-0215. If you have questions regarding your banking details or other profile information, including signing up for providerConnect, please contact providerConnect, 1-844-553-2522 or by email at support@providerconnect.ca

The information in this document is for general information purposes only and is subject to change without prior notice. Empire Life assumes no responsibility for any reliance made on or any inaccuracy in the information contained in this document. Direct deposit payments are made on an "as is" and "as available" basis for providers that have entered into a providerConnect Provider of Service Agreement. Claim payments are subject to the terms of the applicable group policy.

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The Empire Life Insurance Company

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