



PHARMACY

UPDATE

DECEMBER 2020

GSC WELCOMES ARTA PLAN MEMBERS

We are pleased to announce that starting January 1, 2021, Green Shield Canada (GSC) will be the drug claims adjudicator for the Alberta Retired Teachers' Association (ARTA) members and their dependants. It is important that we work together to provide a high level of service to our mutual customers, and we know you will help them with this transition.

ARTA drug coverage will remain the same under the GSC plan. As well, all the existing drug management programs that apply under Alberta Blue Cross will be transferred to GSC, although there may be some slight variations and different terminology.

ARTA ID numbers

Each plan member is assigned a unique ID number which can be found on the back of the ARTA ID card. The card holder is 00, spouse 01 and children 02, 03 in order of birth. This is called the **dependant code**. For claims to pay and to avoid any adjustments to your statements, you must transmit the correct name, birth date, ID number, and dependant code.

Be sure to ask ARTA plan members for their new ID cards beginning on January 1, so you can start entering the information into your system exactly as it appears on the card.

		MEMBERSHIP CARD	
COVERAGE FAMILY FAMILY	BENEFITS Ultimate Health 1200 Dental Plan Option B	 Issued 2021/01/01	 First Name Last Name 12345 ARTA MEMBERSHIP NUMBER
BENEFIT ID NO ART12345-00	PLAN MEMBER Jane Sample		
BENEFIT ID NO ART12345-01 ART12345-02 ART12345-03 ART12345-04 ART12345-05	DEPENDANT(S) John Sample Jack Sample James Sample Jack Sample James Sample		06/23 EXPIRY (MM/YY)

Coordination with Alberta specialized drug benefits

When a drug covered by ARTA's benefits plan is also eligible through a government program and that program is the primary payor, then the drug must be accessed through the provincial government plan first before being eligible under the ARTA plan.

Alberta Health covers some specialized prescription drugs and drug programs for Albertans as supplementary health benefits. Benefits include drugs for cancer, organ transplant, HIV, cystic fibrosis, pulmonary hypertension, and growth hormones. Patients who meet the criteria for the drugs and/or

drug programs, receive their medication from an authorized pharmacy free of charge. Information about these benefits can be found at <https://www.alberta.ca/specialized-drug-benefits.aspx>.

When adjudicating for a drug available under Alberta's specialized drug benefits, the claim will deny and the pharmacy will receive a CPhA message "**QQ – drug ineligible – specialty program drug.**" The pharmacy should then check to see whether the patient is eligible for treatment under one of Alberta's programs.

Any ARTA plan member qualifying for Alberta's specialized drug benefits should receive treatment under the applicable program. However, if the patient does not qualify for a program, then an intervention code "**DY – not eligible for Prov Plan Coverage**" should be used when submitting the claim to GSC. For audit purposes, documentation supporting the use of the intervention code must be clear and readily available.

Join us online at providerConnect®

providerConnect is a comprehensive web-based portal for health care providers offered in partnership with GSC and other participating partners. By visiting providerconnect.ca and selecting *Pharmacy Provider* under *What You Need*, you can access all of these GSC resources (and even more):

- The necessary forms such as the drug authorization form
- Details on our policies, such as the compound drug policy and the maintenance medication policy
- Information about cognitive services reimbursed by GSC
- Our pharmacy claims manual

If your pharmacy isn't already registered for providerConnect, now is the time! Just go to providerconnect.ca and select *Pharmacy* from the *Provider Registry* drop-down menu. And make sure to sign up for providerConnect's secure services to take advantage of more features.

Questions?

For further information on ARTA's transition to GSC or drug claim submissions, pharmacies can call our Contact Centre at 1.888.711.1119. GSC hours of operation are 6:30 a.m. to 6:30 p.m. Mountain Time.

Plan members (only) who have questions can call 1.855.444.ARTA (2782).