



Pharmacy update

National Edition

JUNE 2024

TEMPORARY EMERGENCY MEASURES

As a reminder, plan members who are affected by a state of emergency, such as wildfires or flooding, can get early access "fills" for medications through temporary emergency measures authorized by GreenShield.

Pharmacies will be able to bill early for medications by using the intervention code "MK". Good faith emergency coverage is established under the following circumstances:

- Plan members who require early fills on their medications if they have been affected.
- Plan members with medications that have been damaged, misplaced, or are inaccessible due to displacement.

As always, the pharmacy must document the intervention code and the rationale for their records and auditing purposes.

COMING SOON! PINS FOR OSTOMY SUPPLIES

We are currently working on our system to enable pharmacies to bill for Ostomy Supplies through their pharmacy software. Once GreenShield specific PINS are available, they will be posted to [providerConnect](#) in the **Pharmacy Manual** section under "What You Need".