Nova Scotia / New Brunswick edition

NOVEMBER 2021

SYSTEM UPDATE: COORDINATION WITH PUBLIC DRUG PROGRAMS

The Green Shield Canada (GSC) claims adjudication system has been updated for the provinces of Nova Scotia and New Brunswick, so that where legislation prevents coordination of private coverage with a provincial program, claims will be denied with the response message of **KK – Not Eligible for COB**. For further information on coordination requirements, please refer to the June 2021 issue of Pharmacy Update or the respective provincial pharmacare program.

CLAIMS FOR FLASH AND CONTINUOUS GLUCOSE MONITORS

Effective November 11, 2021, pharmacists will be able to submit claims for flash and continuous glucose monitoring systems (transmitters and sensors) through their pharmacy software by a) following the claim submission guidelines from their provincial drug plan, or b) submitting the applicable PIN(s) found in the table below. (Please keep this table available for future reference.)

Reimbursement of flash and glucose monitoring systems require a valid prescription and is limited to patients with insulin-dependent diabetes. To confirm eligibility*, the adjudication system will look in the patient's most recent 90-day claim history for evidence of use of short-acting insulin, insulin pump, or insulin pump supplies, otherwise the claim will deny. Where the claim denies, please direct the patient to their doctor to obtain a prescription indicating the use of short-acting insulin. The patient can then submit that prescription to GSC via the *GSC everywhere* desktop or mobile application. GSC will then load an approval into the patient's file which will enable payment of the claim.

Dexcom G6 Receiver

Dexcom Canada will provide one free G6 Receiver to patients approved for coverage of Dexcom G6 CGM System who don't have a compatible smart device. Patients should contact Dexcom Canada at 1.844.832.1810 and provide proof of a paid pharmacy claim for Dexcom G6 Sensors or Transmitters.

*Note that in some cases additional plan-specific eligibility requirements may apply.

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providerConnect is GSC's web portal for health service providers in Canada. It gives you convenient access to forms, pharmacy manuals and guides, health coaching program information, and many other tools and resources all in one place.

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Product identification numbers (PINs)

When transmitting claims for GMS devices listed in the table below, please use the assigned provincial PIN where provincial adjudication guidelines exist; otherwise use the PINs shown below.

PIN	PRODUCT DESCRIPTION
97799074	FREESTYLE LIBRE 2 READER
97799075	FREESTYLE LIBRE 2 SENSOR
97799170	FREESTYLE LIBRE READER
97799171	FREESTYLE LIBRE SENSOR
97799136	DEXCOM – G6 CGM SENSOR 3-PACK (30 DAYS)
97799135	DEXCOM – G6 CGM TRANSMITTER (90 DAYS)
97799159	MEDTRONIC – GUARDIAN SENSOR (3) – 1/PK
97799158	MEDTRONIC – GUARDIAN SENSOR (3) – 5/PK
97799070	MEDTRONIC – GUARDIAN LINK (3) TRANSMITTER KIT

GSC CONTACT CENTRE 2021 HOLIDAY HOURS

Friday, December 24	CLOSED
Monday, December 27	CLOSED
Tuesday, December 28	CLOSED
Wednesday, December 29	8:30 a.m. to 8:30 p.m. EST
Thursday, December 30	8:30 a.m. to 8:30 p.m. EST
Friday, December 31	8:30 a.m. to 7 p.m. EST
Monday, January 3	CLOSED

Our regular business hours (8:30 a.m. to 8:30 p.m. ET, Monday to Friday) resume on Tuesday, January 4, 2022.