



Pharmacy update

Saskatchewan edition

JUNE 2023

SUBMITTING DUPLICATE CLAIMS

At GreenShield, we are always looking for ways to make claims submission simpler for pharmacies while ensuring a positive plan member experience. To adhere to our Days' Supply policy, if you need to submit multiple entries for the same drug (and DIN) with the same service date so that a dispensing fee can be charged for each 34-day supply, submit one claim following the usual process. Subsequent claims can then be submitted with the intervention code **MG (override-various reasons)**, which will allow the claim to bypass the duplicate rule. This process ensures that our members can get a larger supply for maintenance medications without having to submit a manual claim for reimbursement. Just a reminder that in accordance with our pharmacy agreement, the use of any intervention code is subject to audit and must be supported with relevant documentation on the prescription hard copy.

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